



Solution Brief

# Insight Incident Response

## Prepare, respond, recover

Insight's Incident Response service is a retainer-based, structured methodology for handling security incidents, breaches and cyber threats. Helping you define a detailed incident response plan, the service enables you to effectively identify, minimise the damage, and reduce the cost of a cyberattack, while finding and fixing the cause to prevent future attacks.

Harnessing industry-leading tools from Cisco Talos, one of the largest global threat intelligence teams in the world, we enable you to identify vulnerabilities before they impact your organisation. And our emergency response ensures rapid assistance when you need it most.

Through enhanced visibility, actionable intelligence and rapid response, we enable you to proactively strengthen your security posture.

## Business Challenge

Protecting your data and systems against today's increasingly sophisticated, often hidden, threats requires a comprehensive and well-defined incident response plan. You don't just need to stop threats coming in - if they do, you need to react rapidly to minimise the damage and recover.

Ensuring you will respond correctly requires specific skillsets, technologies and intelligence analytics, as well as the ability to immediately assign appropriate resources to tackle the threat. It's almost impossible to achieve this combination of expertise and availability in-house - but without it, you cannot guarantee that you are able to prepare for, respond to, and recover from a cyberattack.

## Benefit

- Greater visibility and insights
- Global threat intelligence from world experts
- Fast emergency incident response - 24x7x365
- Dedicated incident response consultants
- Access to full suite of proactive services and emergency response

## Our Solution

Insight’s Incident Response service provides access to a full suite of proactive services, global threat intelligence, emergency response teams and dedicated incident response consultants. SLA-based and aligned to industry best practice, the service encompasses preparation, detection and reporting, triage and rapid analysis, containment and neutralisation, and post-incident activity such as monthly reporting and emergency notifications.

Our experts work in partnership with the Cisco Talos Incident Response (CTIR) service to provide a full suite of proactive and 24-hour emergency response capabilities. We give you access to the core incident response team even before an incident, and we can rapidly respond both virtually and onsite.

With our expertise and our ability to detect, alert and report on potential security incidents, you can be confident of successfully implementing a professional incident response plan to effectively handle any cyber threat.

## Why Insight

Insight has partnerships with leading global specialists, including Cisco Talos, the largest private global threat intelligence and response organisation in the world. Certified incident response consultants work with your security team to hunt for and address existing malware and other threats within your network as well as providing rapid response in the event of an incident. In addition, our proven processes and technologies are matched by highly skilled experts offering deep expertise and knowledge.

Our Incident Response Service is one of our Security Services. Other Insight Security Services include the following.

<b>Security Posture Assessment</b>	Discover your overall cybersecurity strength and get actionable advice on how to improve it
<b>Automated Penetration Testing</b>	Reveal hidden vulnerabilities to stay one step ahead of malicious hackers
<b>Managed Sentinel Service</b>	Make the most of Azure Sentinel’s powerful built-in AI, with Insight operating as your security operations centre (SOC)
<b>Managed Detection and Response Service</b>	MDR enables our customers to outsource their cybersecurity services and protect data and assets even if a threat evades existing security controls.

## About Insight

At Insight, we define, architect, implement and manage Insight Intelligent Technology Solutions that help your organisation run smarter. We will work with you to maximise your technology investments, empower your workforce to work smarter, optimise your business and create meaningful experiences.

 Global scale & coverage	 Operational excellence & systems	 Software DNA	 Services solutions	 Data centre transformation	 Next-generation tech skills	 App dev & IoT expertise	 Insight Digital Workspace™	 Partner alignment
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